



smart

SOLUTIONS SUMMIT

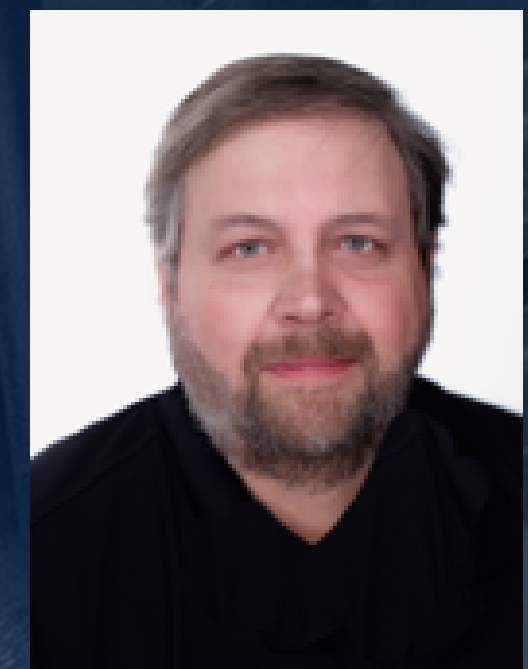


DATA > DOWNTIME

Top Use Cases to Leverage Data & Maximize Production Efficiency

Jackie LaFleur, Manager – Smart Manufacturing, Van Meter

Tom Steffen – Solution Consultant, Rockwell Automation



AGENDA

- Reality Check – Leveraging Data
- Choose your adventure! (2 of 3):
 - Use Case Highlight #1: Production Monitoring
 - Use Case Highlight #2: Predictive Maintenance
 - Use Case Highlight #3: Quality Management
- Summary & Questions



REALITY CHECK

Why focus on data & specific use cases?

35%

Companies that say they lack the ability to use data to make decisions, which is a 40% YoY increase. (**)

62%

Manufacturers who collect production data at least partially on paper/manually. (*)

33%

Manufacturers that are hampered **by technology paralysis** – an inability to decide between solutions. (**)

**Digital Systems Survey 2023 – Hanover/Van Meter (145 respondents in MN/WI/IA)*

***Source: 8th Annual State of Smart Manufacturing Report (1300+ global manufacturers polled)*

THE DATA OPPORTUNITY

01

Industrial processes generate **huge amounts of data**, most of which disappears within moments after being created.

02

Only some of that data is collected and stored, and some of what's stored is accessible, and some of what's accessible is used.

03

Without a **well-established plan**, the act of collecting, storing, accessing, and using data can be complicated and expensive.

04

The benefits of using data effectively can unlock **new business value** across the organization.



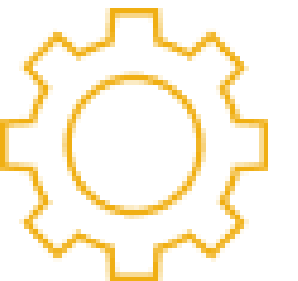
50%

Reduction in unplanned downtime



90%

Improvement in right-first time quality



40%

Reduction in maintenance cost

97%

Lower ramp-up defects



USE CASE #1: PRODUCTION MONITORING

AKA: OEE



40-60%

Typical OEE

85%

Best in Class OEE

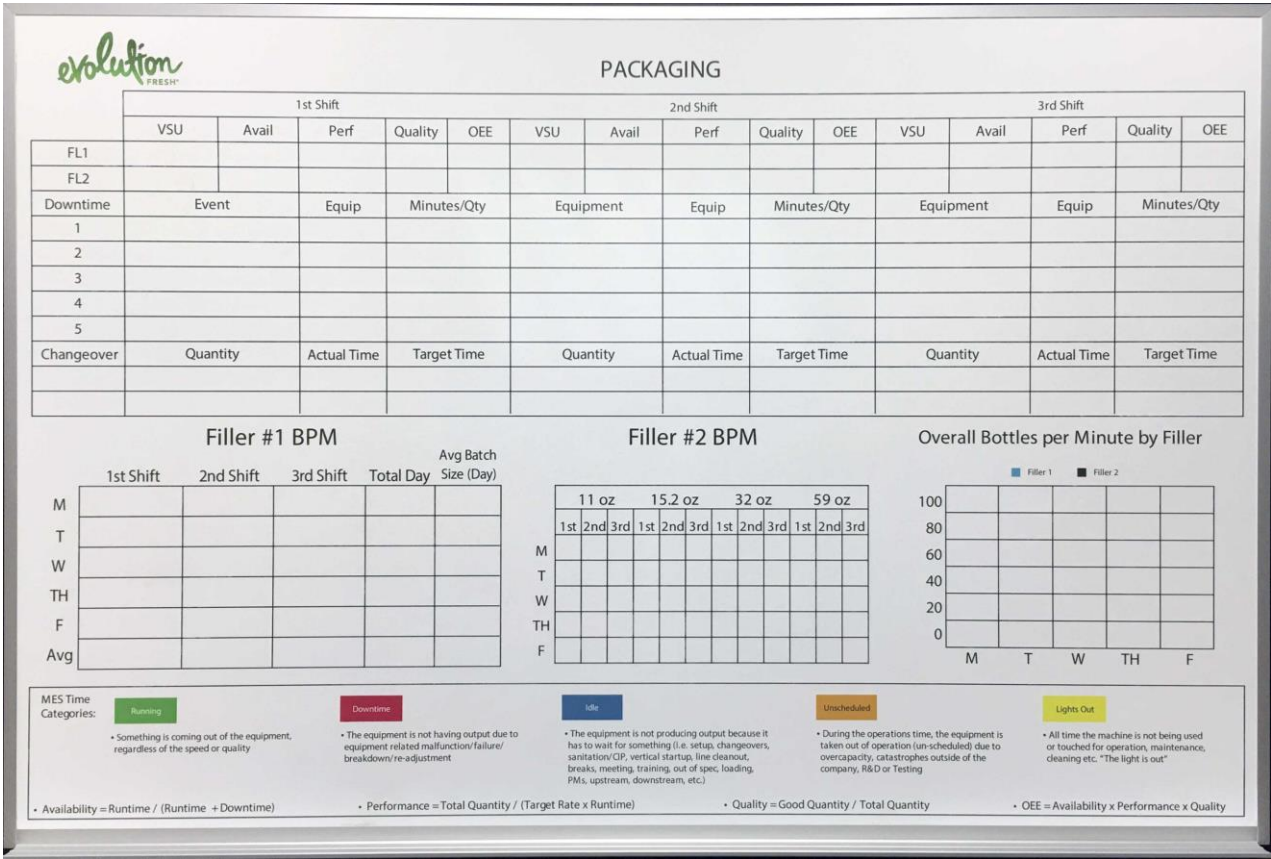
POLL

What is the biggest challenge with your existing approach to Production Monitoring (OEE) today?

1. Lack of context
2. Accuracy of data (manual entry)
3. Cannot access data in real time to make effective decisions or effective CI.
4. People do not use the system effectively.



OEE GONE BAD



- Manual tracking and transfer of data
- Comparing ‘scores’ across dissimilar processes



- Lack of context and granularity
- Implementing without the right data available.
- Setting OEE goal for 100%
- Assuming OEE doesn’t apply in process



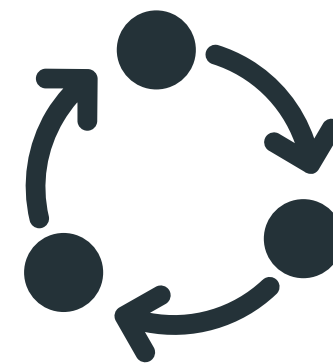
- DIY
- No Continuous Improvement

PRODUCTION MONITORING CONSIDERATIONS



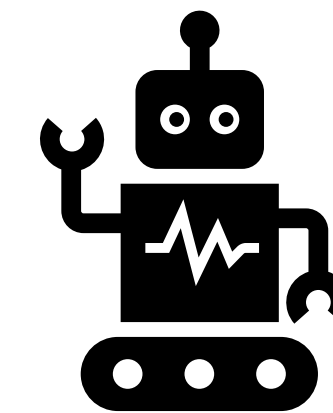
PEOPLE

- Identify owners and stakeholders
- Adoption Training
- Enable team with **information**
- Align the team on objectives



PROCESS

- **Baseline**
- Identify opportunity
- Prioritize
- **Plan and action**
- **Track progress**



TECHNOLOGY

- Commercially available
- **Configure vs customize**
- Standalone vs integrated
- **Mobile friendly / accessible**
- Proven solution providers

PRODUCTION MONITORING: Best Practices

CONNECT



VISUALIZE



IMPROVE



Performance Data



- Production
- Scrap
- Machine Status

Analytics



- OEE
- Performance
- Quality
- Availability
- Etc.

Continuous Improvement



- Operator Notes
- Suggestions
- Workflow
- CI Activity

Edge

Cloud



RESULTS

Production monitoring done right

“Plex Production Monitoring was the perfect solution to build from ... Giving us clear, real-time insights into our production challenges while providing the tools to help resolve issues, **the out of the box solution got us up and running in a matter of days.**”

“Based on what we’ve seen of ROI so far, we expect a 30% reduction in unplanned downtime cost, about a 10% reduction of plant maintenance, about a 10% reduction in job transition time.”

Bob Bierwagen - CIO, MPI Corporation

15%

Reduction in machine downtime

\$1M+

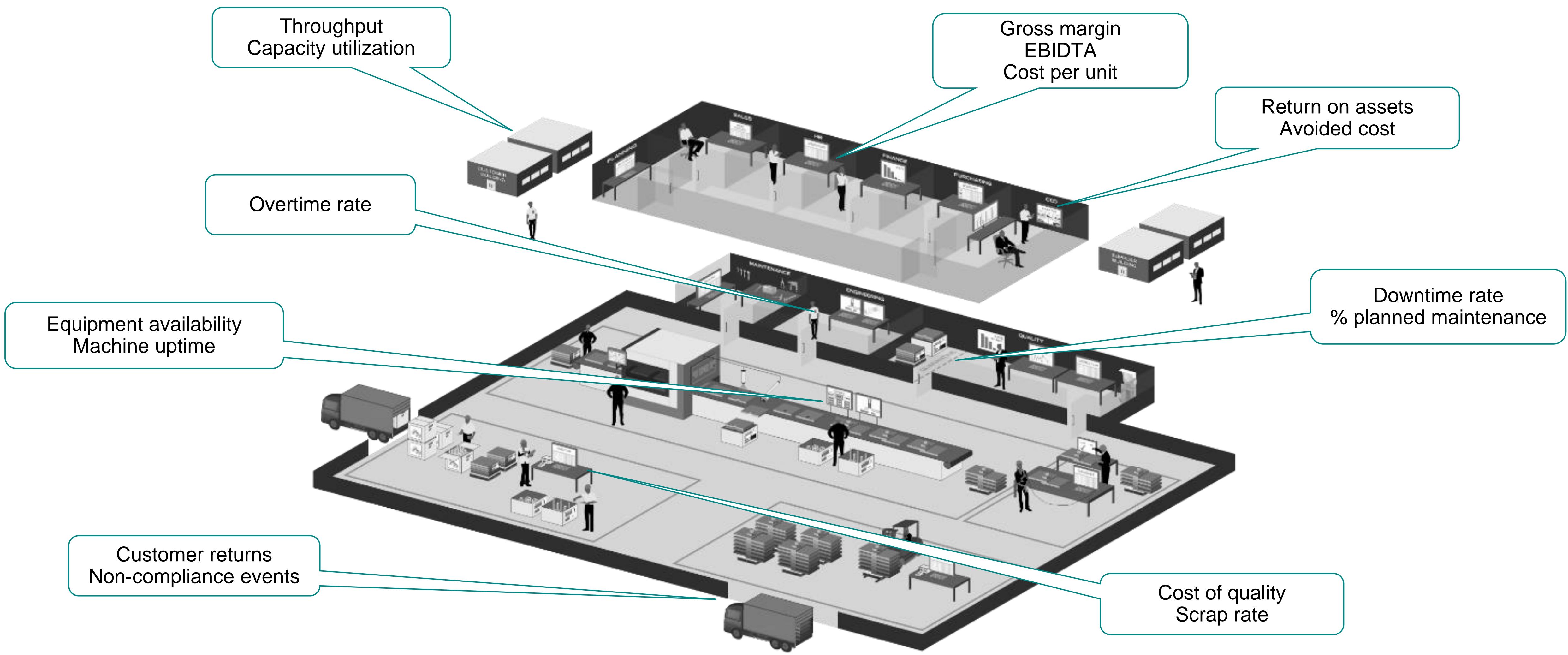
Revenue savings from employee suggestions

10%

Increase in production efficiency across plant floor

*Actual results – Tier 1 Automotive Supplier

USE CASE #2: PREDICTIVE MAINTENANCE



POLL

What is the biggest challenge with your existing maintenance strategy and system?

1. Unplanned downtime / unexpected failures.
2. Maintenance team isn't deployed efficiently.
3. Technicians cannot access the system or workorder information on the plant floor.
4. Current CMMS doesn't provide connectivity.



MAINTENANCE STRATEGIES AND SYSTEMS

BEWARE!

<input type="checkbox"/>	<input type="checkbox"/>	My House	Hse	My House	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Kitchen	Hse-Ki	Kitchen	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Fridge	Hse-Ki-F...	Fridge	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Microwave Oven 24T745	Hse-Ki-M...	Microwave Oven 24T745	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Oven	Hse-Ki-O...	Oven	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Range	Hse-Ki-R...	Range	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Stove Top	Hse-Ki-S...	Stove Top	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Bathroom	Hse-Ba-	Bathroom	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Living Room	Hse-LR	Living Room	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Passage	A50	Passage	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Laundry	A52	Laundry	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>	Bedroom	A55	Bedroom	<input type="checkbox"/>



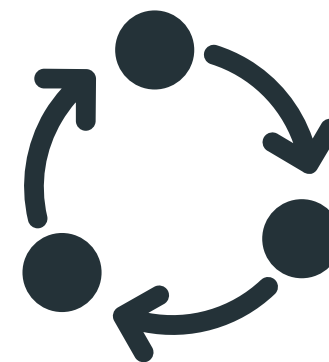
- **Lack of asset hierarchy**
- Inability to easily integrate condition data.
- No built-in insights.
- **The CMMS doesn't drive the process or provide the right information.**
- DIY
- **EAM vs CMMS**
- Misalignment with Operations

MAINTENANCE STRATEGY CONSIDERATIONS



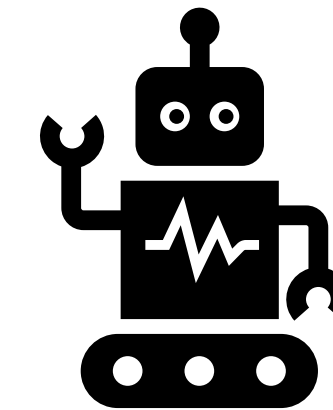
PEOPLE

- Identify owners and stakeholders
- Adoption Training
- Enable team with **information**
- Align the team on objectives



PROCESS

- **Define the plan evolve your maintenance strategy.**
- Prioritize assets & hierarchy.
- **Define plan and cadence to review maintenance data and insights for CI.**

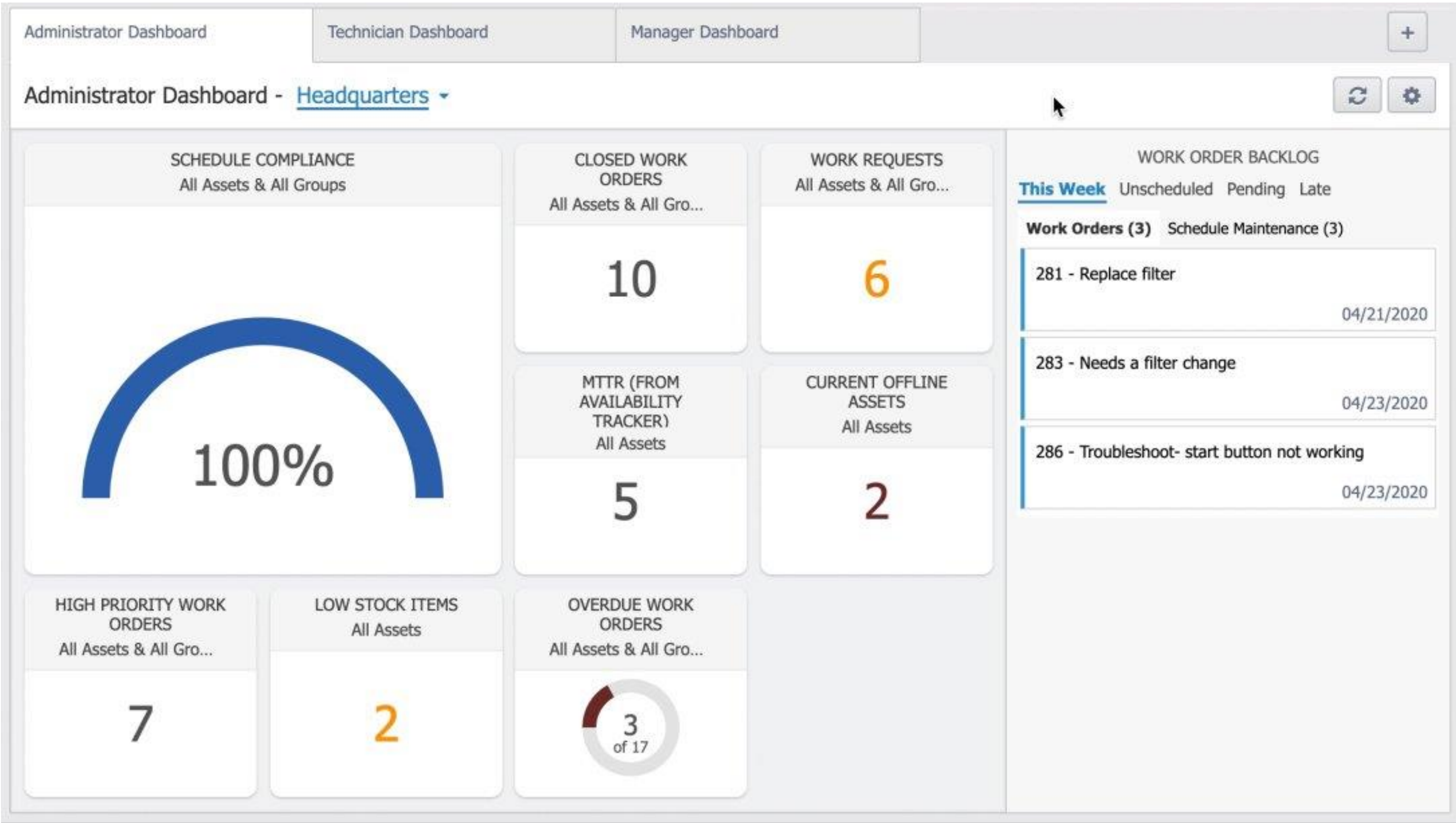
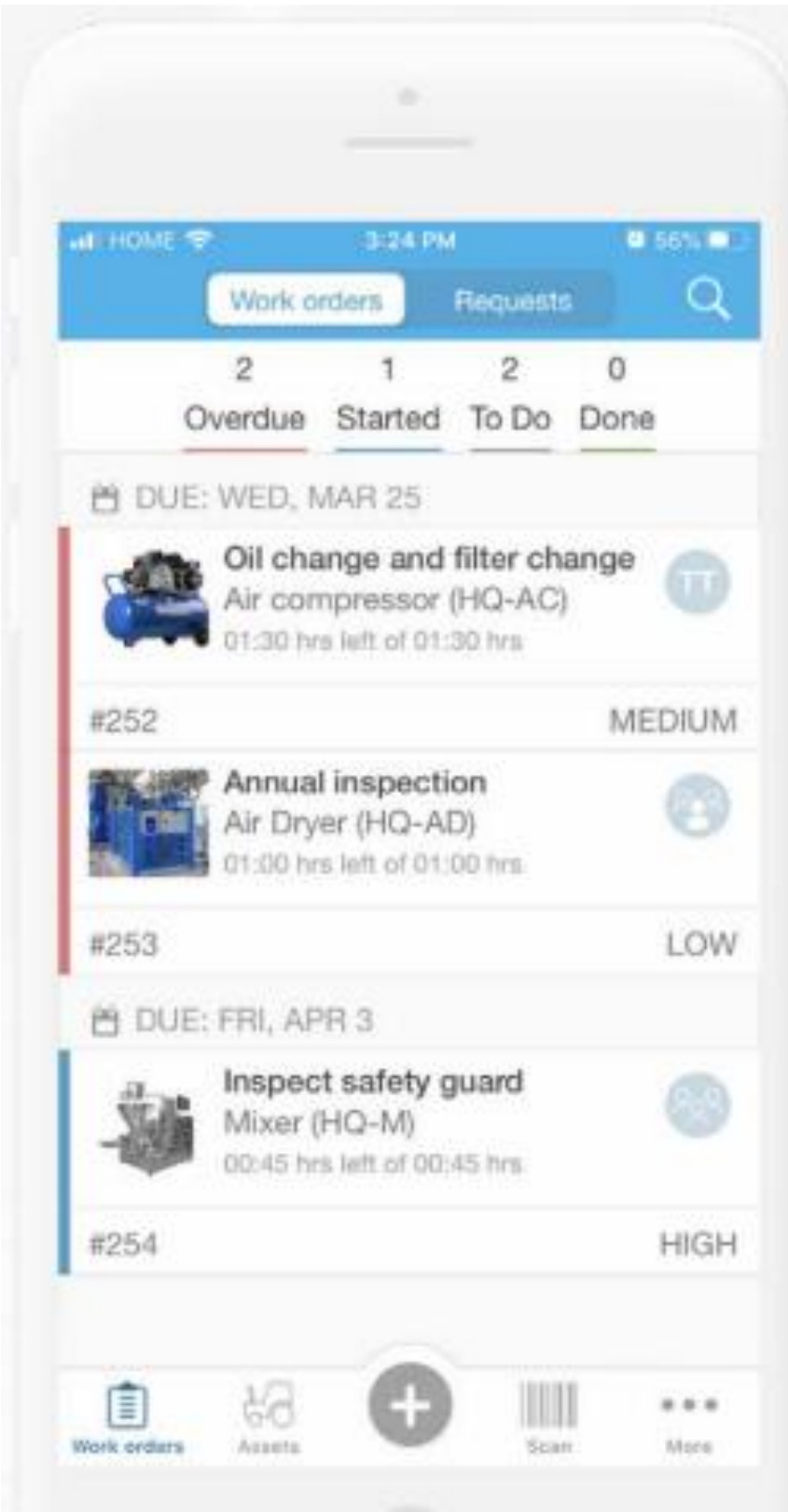


TECHNOLOGY

- **Technology supports your strategy**
- Configure vs customize
- Scalable and secure
- **Mobile friendly / accessible**
- **Integrate – ERP, Machines**
- Proven solution provider

PREDICTIVE MAINTENANCE

Best Practices



RESULTS

Maintenance done right.

20%

Reduction in MTTR

10%

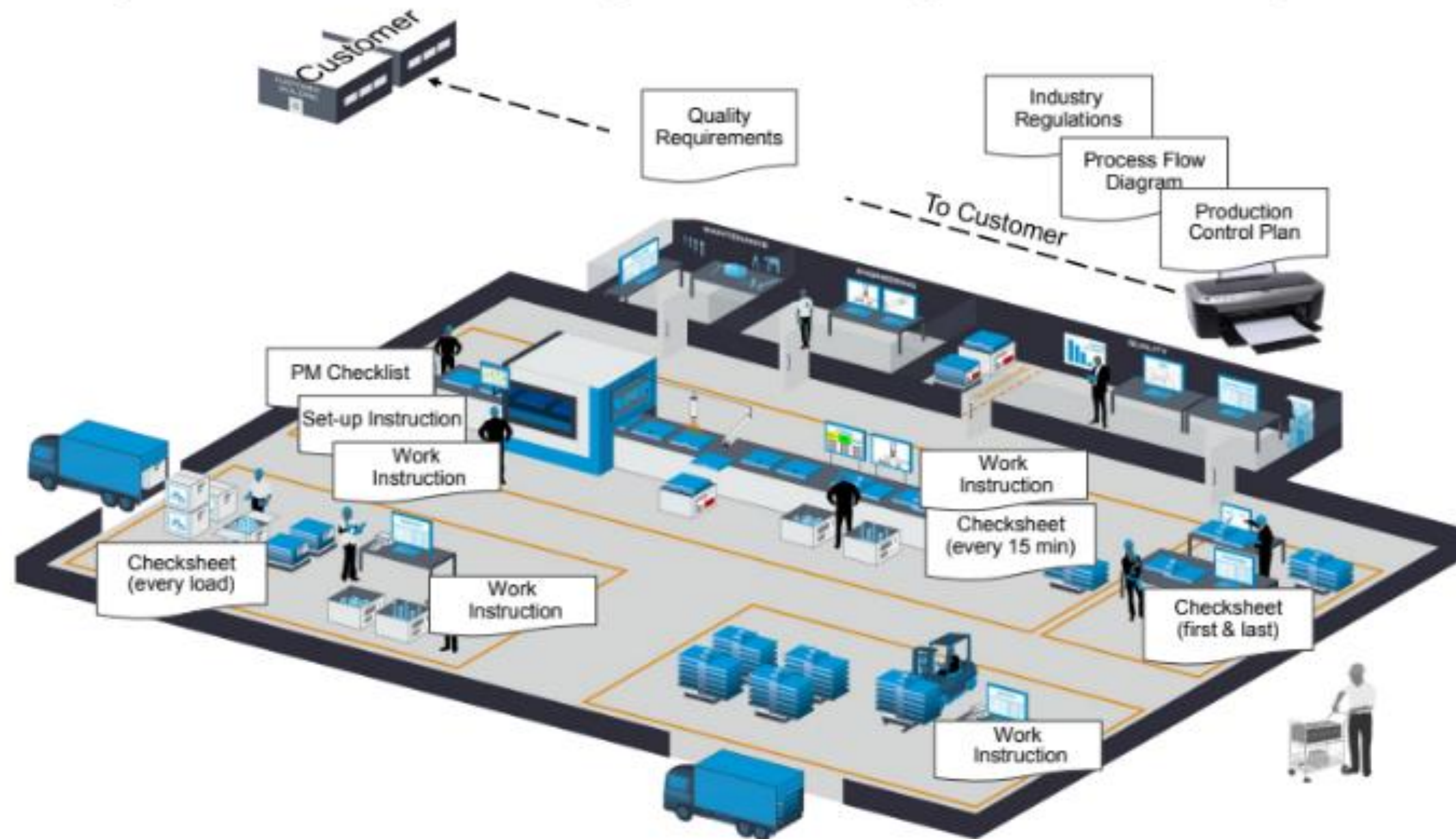
Reduction in operating
expense

27%

Reduction in asset
related unplanned
downtime incidents.

USE CASE #3: QUALITY MANAGEMENT

Paper-Based & Disintegrated Quality: *Follows the process*



35M

Cars had open recalls in 2021

NHTSA 2021 Safety Recalls

15M lbs

Food recalled in the US – 2021

US Food Recalls 2021(USDA)

POLL

What is the biggest challenge with your existing quality management system and practices?

1. Document & revision control.
2. Difficult to track root cause quality issues.
3. Poor traceability.
4. Too much time managing audits and compliance changes.



QUALITY MANAGEMENT

The bad and the ugly.



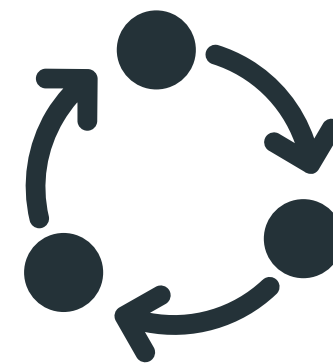
- Paper...everywhere!
- **Inconsistent quality control checks.**
- Audit prep takes weeks.
- **No digital batch records or process tracking.**
- Too much time to release product.
- **Corrective action takes too long.**
- Quality metrics based on customer complaints.

QUALITY MANAGEMENT CONSIDERATIONS



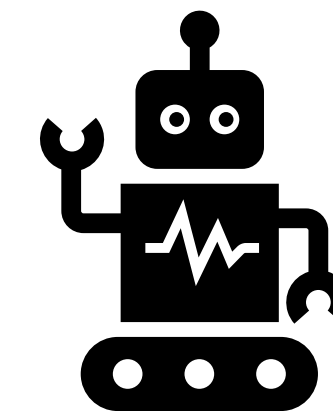
PEOPLE

- Identify owners and stakeholders
- Adoption training
- Remove operator burden
- Build a quality culture and redefine quality metrics



PROCESS

- **Redefine quality processes with technology in mind**
- Align Quality Management to support CI



TECHNOLOGY

- Configure vs customize
- **Scalable and Secure**
- Mobile friendly / accessible
- **Capability to integrate**
- Tech drives the process
- Proven solution provider

QUALITY BEST PRACTICE

Technology Drives Process

Compliance software interface showing a list of regulatory requirements. The interface includes a search bar, a table with columns for requirement ID, description, status, and priority, and a sidebar with navigation options.

Compliance

HACCP|FMEA software interface showing a detailed hazard analysis table. The table includes columns for hazard ID, description, severity, occurrence, detectability, and control measures. The interface also features a sidebar with navigation options.

HACCP|FMEA

Control Plan software interface showing a table of control points. The table includes columns for control point ID, description, process step, control method, and frequency. The interface also features a sidebar with navigation options.

Control Plan

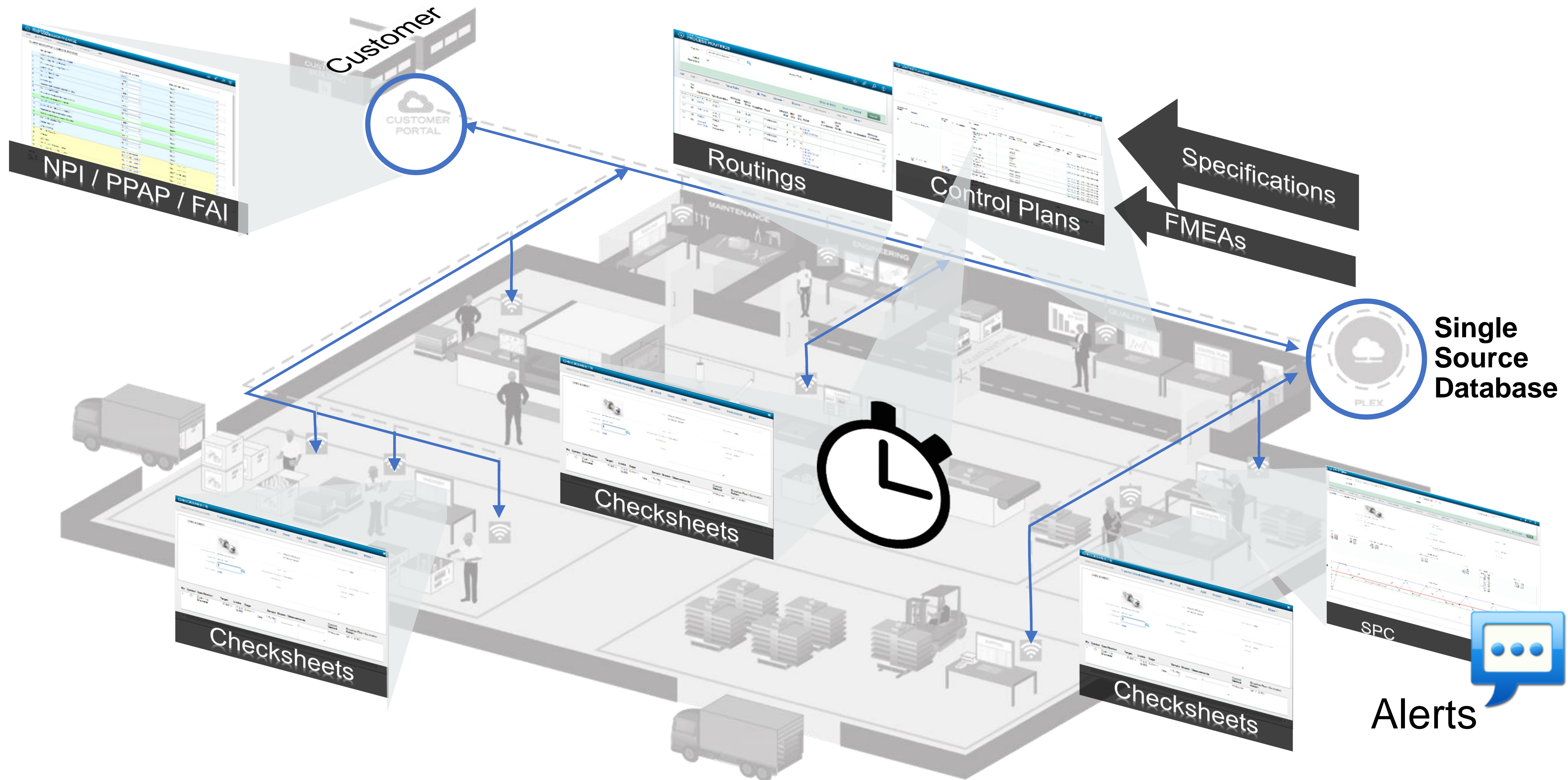
Check sheets software interface showing a form for data collection. The form includes multiple sections for different types of checks, such as visual inspection, measurement, and testing. The interface also features a sidebar with navigation options.

Check sheets

Problem Control software interface showing a table of open and closed problems. The table includes columns for problem ID, description, status, priority, and date. The interface also features a sidebar with navigation options.

Problem Control

QUALITY BEST PRACTICE: Holistic, Digital and Integrated



RESULTS

Quality management done right



Increased Engagement

2x Employee productivity & engagement



Customer Satisfaction

9 consecutive delivery awards from American Honda



Reduced Scrap Rates

Scrap rates down from 3% to 1.5%



Boosted Audit Efficiencies

Mock recalls executed
in 7 minutes

WHERE TO BEGIN?

~~Key Performance Indicators~~

The New Leadership

KPI

Keep people interested
Keep people informed
Keep people involved
Keep people inspired

 **Assess current state**
(measure)

 **Define ideal future state**

 **Identify the gaps**

 **Create & execute a plan**
(measure)

KEY TAKE-AWAYS & QUESTIONS



WE WANT TO HEAR FROM YOU!

BREAKOUT SESSION FEEDBACK

